

April 9, 2020

RE: Recreation Programs with the Manor Park Community Council

Dear families and registrants,

As you all know, the City of Ottawa is working closely with the Ministry of Health, Health Canada, Ottawa Public Health and the World Health Organization to manage the spread of COVID-19 virus in Ottawa.

The Government of Ontario has announced that all schools will remain closed until April 30. Community centres, parks and facilities around Ottawa are closed until June 30.

At the Manor Park Community Council, we are doing our part by continuing to halt programming until we are advised that it is safe to resume. The health and safety of all our staff and community is top priority.

This message is to provide you with an update on our recreational programs.

Nutrition Break Arts Programs

Art with Lindsay, Chess Club, Dance Up Yoga, Healthy Cooking, Meccano

As schools will be closed until the end of April it will not be possible to run the Nutrition Break Arts programs on their scheduled dates, nor to reschedule them before the end of June. As a result, Nutrition Break Arts programs are cancelled.

Recreational Arts Programs

Acrylic Painting, Babysitting, Dance Club, Don't Waste your Waste, Dungeons & Dragons, Drawing Fundamentals, Improv Comedy, Play Group, Playschool, Oil Painting, Sew Amazing Sunday, Easter Chick Workshop, Manor Park Strings

The Manor Park Community Centre is closed until June 30, 2020. Programs will be rescheduled when it is safe to resume.

Recreational Sports & Fitness Programs

Balance Core & Stretch, Better with Basketball, Core & Full Body, ELDOA & Pilates, Meditation, Muscle Tone & Strength, Party HEARTy, Stay Strong and Stable, St Columba Full Body, Yoga

These sessional programs were underway at the time of the Covid-19 closure therefore, remaining classes scheduled before June 30, 2020 are cancelled. We look forward to restarting these programs when it is safe to do so.

Fitness MultiPass

Fitness MultiPasses have been placed on hold effective March 23, 2020. This hold will continue until we are instructed that it is safe to resume programming. All MultiPass expiry dates will be automatically extended by the number of days that MPCC fitness programs were suspended..

Spring Sports

Baseball, East Ottawa Flag Rugby, Soccer and Sideline Fitness

The Manor Park Community Centre, parks and sports fields, are closed until June 30, 2020. We are confident that a successful (and fun!) Spring Sports season will transition easily into July and August, should public health officials deem it safe. We are working closely with the City of Ottawa, coaches and suppliers to ensure that we are ready to go should physical distancing measures relax in time for July.

Summer Day Camps in Manor Park

July and August are still months away and our hope is that COVID-19 will not have a major impact on Summer Day Camps. We continue to monitor developments and will reassess our options as we get closer to the start of summer. We understand parents need to plan, so registration remains open.

RESCHEDULING OR CANCELLING RECREATIONAL PROGRAMS

Once a decision has been made to **reschedule** a recreational program, we will email each registrant. Existing registrations will automatically transfer to the rescheduled date(s).

- If the rescheduled date(s) do not suit, you should contact the MPCC in writing so that a credit for program fees can be applied to the Amilia account where the original registration was made. If a program began before closures associated with Covid-19, a pro-rated credit will be issued. The credit can be redeemed for any program or activity offered by the MPCC – early learning, children, teens and adults – until December 31, 2021. Please note that credits from recreational programs cannot be applied to monthly fees associated with 'Before- and After-School in Manor Park'.

Once a decision has been made to **cancel** a recreational program, we will email each registrant and automatically apply a credit for program fees paid.

- If a program began before closures associated with Covid-19, a pro-rated credit will be issued. The credit will appear on the Amilia account where the original registration was made. The credit can be redeemed for any program or activity offered by the MPCC – early learning, children, teens, and adults – until December 31, 2021. Please note that credits from recreational programs cannot be applied to monthly fees associated with 'Before- and After-School in Manor Park'.

Credits get an extra 10%!

To express our thanks for accepting a credit for your recreational registration fees, we will be topping up its value by 10%. In other words, your \$100 registration credit can be used to purchase \$110 of recreational programming. (Sorry, but the 10% top up cannot be redeemed for cash.)

Refunds: The Manor Park Community Council aims to build a strong and liveable community where residents develop their bodies, minds, and community spirit through recreational activities. We strive to support our neighbourhoods and families. We understand that accepting a credit for a cancelled or rescheduled recreational program is not possible for all families. Requests for **refunds** for program fees paid should be sent to mpcc@manorpark.ca and will be handled on a case-by-case basis.

- Please note that until a recreational program is officially cancelled or rescheduled, MPCC's refund policies apply.

Donate your registration fee!

You may also donate your registration fee to The Opportunity Fund – created to help those in financial need (all ages!) participate in our recreational programs. In 2019, neighbourhood children played soccer, baseball, attended arts programming and Summer Day Camps thanks to the generous support of residents through The Opportunity Fund.

If you, or someone you know, could benefit from The Opportunity Fund – just let us know! (Yes, it is that easy.)

We are still working for you!

The MPCC team is working with community not-for-profit organizations across our city ward to help our most vulnerable during the Covid-19 situation. Shortly, we will be calling on residents (and businesses) to spread the word the help is nearby for those who need food – and to assist with food delivery.

Visit manorpark.ca and follow us on social media for news and updates. Please contact us at mpcc@manorpark.ca with questions or concerns.

Take care of yourselves and your loved ones.

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Arts Supervisor

Josh Cassidy
Sports Supervisor

Lana Burpee
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